



Communication Solutions for a Better Future!

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Clarkson Downtown Campus' Communications Power Play

Below is an overview of communication services available to Clarkson Downtown Campus tenants through Slic Network Solutions. We are always glad to speak with interested parties one-on-one for comprehensive service offerings. You can reach us by contacting Slic's business development office at (315) 328-9038 or email at info@slic.com. Please refer to our website at www.slic.com for the latest information about our services.

Broadband Internet – Slic Network Solutions delivers broadband connections to businesses and residents throughout St. Lawrence County. We are provisioning services over several different technology platforms – each designed to meet the needs of our unique customer groups. In a residential setting, we are delivering up to 1.5 mbps through Digital Subscriber Line (DSL) technology over copper lines. In a business district, we have deployed a Passive Optical environment which enables broadband over fiber optics and wireless connections with packages offering both synchronous and asynchronous speeds. Today, Campus tenants can access this same business class broadband service over our Campus fiber network. Below is a sample of our pricing and packages. For more on our business class broadband packages, visit www.slic.com.

SlicConnect is our business class broadband service starting at \$99.95 per month. No hardware purchase is necessary. All of our SlicConnect packages include static IP addresses and 4 email accounts with SPAM/Virus Filtering. Slic will provide on-site installation & testing to ensure successful integration with your LAN. *Additional charges may apply if inside wiring is required.

Additional Internet services are available through Slic Network Solutions. They include:

- SPAM/Virus Filtering (MailHound) - \$2/mo per email box
- Content Filtering - \$5/mo
- Accelerator (SlicTurbo) - \$4.95/mo
- Dial-up Internet accounts – starting at \$9.95/mo.
- Additional Bandwidth Available – Pricing Available by Request

Broadband Data – Campus tenants looking to co-function with most major institutions throughout St. Lawrence County now can through a private broadband data connection with Slic Network Solutions in an affordable, plug 'n go environment. Establish business relations with Canton-Potsdam Hospital, Village of Potsdam, Clarkson University, Seacomm Federal Credit Union, Potsdam and Massena schools, or several other leading North Country organizations and utilize virtual office environments on a broadband data connection. 10-100 mbps connections are available on Campus starting at \$499.99/mo per end.

Telecom – Coming Soon! Local, Regional & Long Distance service for Business Customers. Service will include voicemail, Call ID, Call Waiting, Call Forwarding. Packages will bundle broadband Internet & telephone service for a ‘one-two’ savings punch. Watch for more to come...

Network Services - As host to a state-of-the-art network services facility in Lewis House, Slic offers organizations hosting and co-location services including remote maintenance and monitoring services. Through our investment in fiber optics on the campus, Campus tenants can create a variety of IT environments, including, for example, equipment hosting in our Network Room in Lewis House and then manage it through secure, private, dedicated pipes back to their office. We maintain service agreements with multiple world-class telecommunications and data carriers which delivers redundancy and options for our business customers. Our service menu eliminates many of the high start-up costs for a small business that requires 24-hour monitoring, password security, environmental control, onsite electrical back-up and dedicated connections. We specialize in developing customized solutions and packaging to meet the customers’ unique requirements. If you are interested in creating a data environment in Potsdam to manage your operations and improve your bottom line, please come talk to us.

Services:

- Web Hosting – Standard Business Package available for \$19.95/mo.
- Network Center Co-location – Starting at \$49.99 per RU (Rack Unit), plus bandwidth
- Off-site Data Storage & Back up – coming soon!
- Application Housing & Monitoring – custom quotes available.

Hardware Systems – Slic Network Solutions can perform Category 5e and 6 communications cabling inside your new office. Building out new workstations? Installing distributed printing or other networked equipment? You need high speed connections to your data/voice systems. We perform fiber/Cat5/copper installation, splicing, termination and testing for a variety of interior and exterior environments. We can also explore wireless solutions to meet your mobile requirements. Remember to check with us for voice/data system, network security and WAN consulting.

Call Center Infrastructure and Outsourcing – Through its affiliate subsidiary, (Fused Solutions), Slic Network Solutions can provision complete call center functionality from its Lewis House location to Campus tenants, including ...

- IP-based automated call distribution (ACD) and telephony platform
- Interactive voice response (IVR) system
- Customer relationship management (CRM) applications
- 24/7 outsource customer care services

For additional information on our call center capabilities, please visit our web site at www.fusedsolutions.com.